

## To reset your forgotten password

1. Display the [Patient Portal](#) login page.
2. Click [Forgot your password?](#).
3. Enter the email address that you use to log on to the Patient Portal and click Email Me.
4. Check your email, read the message that you receive, and click the password reset link in the message.
5. On the Reset Password page, choose how to verify your identity:
  - Receive a call at your home or mobile number.
  - Receive a text message on your mobile phone.
  - Answer one of your predefined security questions.
6. Click [Continue](#).
7. Enter a new password that meets the requirements. This password must be 8-20 characters long and must have at least one uppercase letter, one lowercase letter, and one number or symbol.
8. Re-enter the password to confirm it.
9. Click [Continue](#) to change your password and log on to the [Patient Portal](#).